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1 Copyright and Disclaimer

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2 System Introduction

FOTA Manager is a platform that is used to remotely update device configurations in batches and update a device firmware. This simplifies device configurations when you use a device for the first time and reduces the difficulty and workload of subsequent device maintenance.

The FOTA Manager platform supports the following features:

Manage a device group, save a configuration file, create a task, update device configurations in batches, update the device firmware, and query the status of a task.

3 Getting Started

3.1 Configuring FOTA Parameters of the Device

You can follow the instructions in section 3.1.1 or 3.1.2 to configure device FOTA parameters.

3.1.1 Configuring FOTA Parameters of the Device by Using Software

You can use the Meitrack Manager software to configure FOTA parameters.

G	meit <mark>rac</mark> k
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Meitrack Manager 6.0.3.6	5		- 0	×
Basic Difference	FOTA Settings FOTA Enabled IP/Domain fm.metrack.com Timing 1440 min Clock 0:00:00 III		Set	
Event Perpheral Mantan «				
Other				
6	Option COM Tool	Synchronize Parameters Factory Load Settings From Fée	Save Settings	To File
Get device settings succeed!		ID Libra	ry Version:2022.1	2.02.01

- The FOTA function is enabled by default. If you want to disable the function before the delivery of the device, contact us.
- Domain name of the FOTA server: fm.meitrack.com. Port: 3033.
- Timing: indicates the time interval of the communication between the device and the FOTA server. For the T711L, the default time interval is 1440 minutes, that is, 24 hours. For the TA255L, the default time interval is 120 hours.
- Clock: The default parameter value is 0:00:00. 0:00:00 indicates that the alarm clock is turned off. If the parameter value is 1:00:00, the device communicates with the FOTA Manager platform once a day at 1 o'clock.

3.1.2 Configuring FOTA Parameters of the Device by Using the CD4 Command

Configuring FOTA Para	meters – CD4

SMS Sending	0000,CD4,A,B,C,D,E,F,G
SMS Reply	IMEI,CD4,OK
Description	A: indicates whether to enable the FOTA function. ${\bf 0}:$ disables the FOTA function. 1:
	enables the FOTA function.
	When the value of the A parameter is 1, the B, C, D, E, F, and G parameters are valid.
	B: indicates the IP address. The parameter value contains a maximum of 32 characters.
	C: indicates the port. The parameter value contains a maximum of five characters.
	D : indicates the scheduled connection time. The parameter value is measured in minutes.
	When the device is in sleep mode, the sleep time begins to be counted. When the sleep
	time reaches the specified scheduled connection time and the device is woken up, a
	connection between the device and the FOTA Manager platform is allowed. Value range:
	0 to 65535 .
	E: indicates the hour. The 24-hour clock is used.
	F: indicates the minute. The 24-hour clock is used.
	G: indicates the second. The 24-hour clock is used.



If the values of the **E**, **F**, and **G** parameters are **0**, the alarm clock is turned off. If the sleep time reaches the preset alarm clock time but the device is still in sleep mode, the device is woken up to connect to the FOTA Manager platform once. If you want to read the command settings, send **0000,CD4**.

3.2 Logging In to the FOTA Manager Platform

Visit https://fm.meitrack.com and enter the username and password to log in to the FOTA Manager platform.



Note:

1. If you are an MS03 platform user, log in to the FOTA Manager platform by using your MS03 account.

2. If you are not an MS03 platform user, contact us to apply for an FOTA Manager account.

3.3 Homepage of the FOTA Manager Platform

The homepage of the FOTA Manager platform displays **Company Dashboard**, **Shortcut**, **Tracker**, **Firmware**, and **Task batch status**.



Company Dashboard and Shortcut



ne	The second se						
ĸ	Tracker			Firmware lotal Te	oday Yesterday		L timo
cker	01.Inactive	7	0	MD511H-H161V003.003			7/7
				MD8225_G4PG3W1_H131V	/161.024		
up	02.Free			MD811H G4PG3W1 H111V	/161.024		1/1
		1		-			1/1
r	03.Pending			T711L-V010			9/13
		0		T711L-V017			1/13
				T711L-V019Beta1			1/13
				T711L-V024			1/13
				T711L-V007			1/13
				MD533S_Y9H111V035.028			1/8
				MD533S_H111V026.017			5/8
					Mor	e	
	Task batch status						Learn
	No. Task name	Task type	Task code	Task status	Complete Total	Created on	Created by
				No Data			

Tracker, Firmware, and Task batch status

- **Company Dashboard**: In this section, you can view the number of devices, tasks, configuration files, groups, and users within an account.
- **Shortcut**: In this section, you can view the procedure for creating a task. You can follow the procedure to create a task and then update the device firmware and configurations.
- Tracker and Firmware: In the two sections, you can view the type, quantity, and status of devices within an account.
- Task batch status: In this section, you can view the status of tasks. For example, a task is pending, fails to be executed, and executed.
- In the left-side navigation pane, functions are ordered by usage frequency. You can click a function to go to the corresponding page.

4 Device Management

After you log in to the FOTA Manager platform, you need to add devices first. Then you can use features on the FOTA Manager platform.

4.1 Logging In to the FOTA Manager Platform by Using an MS03 Account

If you log in to the FOTA Manager platform by using an MS03 account, devices within the MS03 account are automatically synchronized to the FOTA Manager platform.

4.2 Logging In to the FOTA Manager Platform by Using Other Method

- 1. Provide the IMEI numbers for us. Then we add devices in batches.
- 2. Contact us to apply for an account to log in to the FOTA Manager platform. After you log in to the FOTA Manager platform by

using the account, add a single device at a time and then repeat the operations to add multiple devices. The following section describes how to add a device at a time.

4.2.1 Adding Company Information and Creating a Group

Before you add a device, you must add company information and create a group.

1. Add company information.

You need to create a user to add company information first. Choose **User** in the left-side navigation pane, or find the **Shortcut** section on the homepage and click **Add User**.



On the page that appears, click **Create**.

C meitrack												En	glish 🔻 Bla	ick *	La Double	2023 ¥
A Home	Query: Acco	ourit/Ernalt	Company:	Company		Created on:	Start date	3	End dithi	- 1	Q Query	Q Re	set			
📋 Task	(C) Export	+ Create	🖹 Delete													
II Tracker	EI ID	Accou	int		Email		Company		Created on		Valid until		Enabled		Operation	
alla Group							No Data									
🖹 File										Total 0	10/page		8 1	4	Go to	1
🚨 User																

Set the user information and grant the required permissions, as shown in the following figure.

G meitrack

rack			🐥 Eng	lish 👻 Black 👻 🚨 Double
	C			
	Create User			Bac
	Basic information			
	* Company	* Account	* Password	
	DoubleTest	DoubleTest		¢
	* Email	Contact	Phone number	
	double tang@meitrack.com			
	Remarks			
	Permission Settings			
		Create Task		
	Task Management	Edit Task		
		Delete Task		
		Batch Import		
		Create Tracker		
	Tracker Management	Move Tracker		

The user is successfully created.

G meitrack									۰	English 🔻 Bla	ck 👻 🛓 Double2023 v	
A Home	Query:	Ace	ount/Email	Company:	Gampany	Created on:	Start data	 End date	C) Query 5	G Reset		1
📋 Task	E Ex	port	+ Create	🖹 Delete								
II Tracker		ID	Acc	ount	Email		Company	Created on	Valid until	Enabled	Operation	
- Group		1	Doubl	eTest01	double tang@meitr	ack.com	DoubleTest	2022-12-15	2199-01-01		2. Edit 🗎 Delete	
and order								Tot	al 1 10/page ~	< 1	> Go to 1	
File File												
🚨 User												

2. Create a group.

Choose Group in the left-side navigation pane, or find the Shortcut section on the homepage and click Create Group.



On the page that appears, click **Create**.

C meitrack						English 👻 Black 👻 🚨 Double2023 👻
A Home	Query: Group name	Company: All	Created on:	() Start dato +	End date Q. Query	D. Reset
🗎 Task	🖄 Export 🛛 + Create	27 Move				
## Tracker	ID ID	Group Name		Company	Created on	Operation
📥 Group				No Data		
🖹 File					Total 0 10/page ~	< 1 > Go to 1
🚨 User						

Set Company and Group Name, and click Submit.

G meitrack			🜲 English 👻 Black 👻 🛓 Double2023 👻
A Home	Create Group		Dack
🗎 Task	Basic information		
Tracker	* Company	* Group Name	
🏭 Group	Double2023	Test01	
🖹 File		Submit Back	
🚨 User			

The group is successfully created.

			🜲 English 👻 B	lack 👻 🚨 Double2023 🕶
Query: Group name	Company: All	Created on: Start date End date	Q Query C Reset	
Export + Create	图 Move 自 Delete			
ai io	Group Name	Company	Created on	Operation
1	Test01	Double2023	2022-12-15	0, Edit 📋 Delete
			Total 1 10/page < < 1	Go to 1
	Query: Group name C Expot 10 1	Query: Circup name Company: All C Export + Create > Move > Dekte ID Group Name 1 Test01	Query: Group name Company: All Created on: Start date End date C Export + Create 7 Move 1 Delete Company 10 Group Name Company 1 Test01 Double2023 0 0 0 0	Cuery: Group name Company: All Created on: Start date C Query: C Reset ID Group Name Company Created on: C mapsing C reated on: Image: Company: C Reset Image: Company: C Reset Image: C C C Reset

4.2.2 Adding a Device

Choose **Tracker** in the left-side navigation pane, or find the **Shortcut** section on the homepage and click **Add Tracker**.



C meitrack							🜲 Engli	sh 🕶 Black 👻 🛓	Double2023 -
A Home	Company Dashboard								
📋 Task			_	e					
11 Tracker	0	0		0		1		1	
👪 Group	Tracker	Тазк	É	Config File		Group	· 📥 🛛		A
🗈 File	198. 								
🚨 User	Shortcut								
	· \ ·	\frown		Add			\frown		
		$(\bullet) \rightarrow$	Create		\downarrow		Create		
		Add User	Group) (Tracker	Task		
				Add File					

On the page that appears, click **Create**.

G meitrack									🐥 En	glish 👻 Bli	ack 👻 💄 Dout	ole2023 🔻
A Home	Query:	Name/Model/IMEI/Ser	es/File Company:	Al	~ Grou	o: All		Q. Query	O Reset			
📋 Task	🖄 Expor	t + Create	+ Create Group	≅ Move 🗐 De	ete							
Tracker		D Tracker name	IMEI	Model	Series	S/N	Config file	Firmware	Function		Operation	
🏭 Group								No Dat	а			
File								Total 0	t0/page v	< 1	> Go to	1
🚨 User												

Set the parameters, as shown in the following figure.

Create Tracker		
Basic information		
* Company	* Group	* Series
Double2023 V	Tesl01 V	Vehicle Tracker.
* Model	Tracker name	* IMEI
1711L ~	T711L-2606	1
S/N	Firmware	Required Config file

The device is successfully added.

G	meitrack
---	----------

n/Modes/I/MEI/Servers/File Compar + Create + Create Group	ny: A8	- Group: Af		Q Query	C Reset	
+ Create + Create Group						
	≅ Move 🗄 De	lete				
Tracker name IMEI	I Model	Series S/N	Config file	Firmware	Function	Operation
T711L-2606 8620900500	012606 T711L	Vehicle Tracker		_		Settings & Edit Delete
				Total 1	10/page 💛	< 1 > Go to 1
	Tracker name IME T711L-2606 862090050	Tracker name IMEI Model T7711L-2606 862090050012606 T711L	Tracker name IMEI Model Series S/N T711L-2606 662080050012605 T711L Vehicle Tracker	Tracker name IMEI Model Series S/N Config file T711L-2606 852090050012606 T711L Vehicle Tracker Image: Config file	Tracker name IMEI Model Series S/N Config file Firmware T7711L-2508 852090050012505 T711L Vehicle Tracker Total 1 Total 1	Tracker name IMEI Model Series S/N Config file Firmware Function T/11L-2606 892090050012606 T/11L Vehicle Tracker Image: Config file Firmware Function

5 Device Configuration

You can choose **Tracker** in the left-side navigation pane to configure a single device and then save a configuration file. After you upload a configuration file, you can create a task and configure devices in batches.

5.1 Configuring a Single Device

5.1.1 Configuring Basic Parameters

In the left-side navigation pane, choose Tracker. On the page that appears, find the Operation column and click Settings.

G meitrack										♠ E	nglish 👻 Black 👻	2 DoubleTest *
A Home	Query:	Nait	w/Model/IMEI/Series/	File Company: All		Gro	up: CAI		C Query	Q Reset		
📋 Task	(B) (b)	quart	+ Create +	Create Group		elete						
# Tracker		ID	Tracker name	IMEI	Model	Series	S/N	Config file	Firmware	Function	Op	eration
👪 Group	8	1		862090050016193	1711L	Vehicle Tracker	63022181118		T711L-V025	T711L-EFB5	Ø Settings	2 Edit 🗐 Delete
File									Total 1	10/page 🖂	3 1 3	Go to 1
🚨 User											1	

The device configuration page is displayed, as shown in the following figure. The following configuration items are the same as those of the Meitrack Manager platform.

Settings	Device Basic Info	Main Parameters	System time synchronization	
Basic	Global Settings			Device Basic Info
Tracking	Tracker Name			version
Event	Charage setting			T711L-V025
External Device	Buffer Space	,		IMEI 862090050016193
Other	GPRS Buffer 100%	Total Size(bytes 4194304	i) Log Buffer 0%	SN
Skin Black 🗸		Reload	Save	63022181118
I want select export				
Export selected settings	Local/SMS time zo	ne settings		
Clear selected settings	UIC V	Reload	Save	

Modify device configurations and click **Save** to save the configurations.



If you want to save a configuration file, select I want select export, modify device configurations, and select the corresponding parameter items, as shown in the following figure.

	GPRS Tracking			GPRS filter info (Select	_)
	Server 1 (Select)			Enable filter	
	GPRS	тср 🗸	(Select)	Min speed	0
)evice	IP/Domain	67 203 15 7	(Selecter)	Max speed	230
	in yoo main	Lon Los i Si		Satellite	3
ck 🛩	Port	10003	(Select <u></u>)	Accuracy	50
_	Backup IP/Domain		(Select_)	Palaad	Saus
ct export 🔀	Port		(Select_)	REIOBU	Jave
elected settings	GPRS Timezone(mins)	0 (Select_)			
ected settings	APN (Select)				
	APN		(Select_)		
	User Name		(Select_)		
	Password		(Select-)		

After device configurations are modified, click **Export selected settings** to save the configuration file. The configuration file is in the mop format.

	T711L-V025.mop	^
--	----------------	---

After the configuration file is uploaded, you can use the configuration file to configure devices in batches. For more information, see section 5.2 Configuring Devices in Batches.

5.1.2 Other parameter configurations

In the left-side navigation pane, choose **Tracker**. On the page that appears, find the **Operation** column and click **Edit** to configure device parameters.

In the left-side navigation pane, choose **Tracker**. On the page that appears, find the **Operation** column and click **Delete** to delete a device.

G meitrack										🌲 En	glish 🔻 Black	• 🛓 DoubleTest •
A Home	Query	: Nor	ne/Model/IME//Senes/	Generative Company: Al		Gro	up: All		Q Query	G Reset		
📋 Task	12 6	aport	+ Create +	Create Group 🗮 Mov	80	elete :			_			
# Tracker		ID	Tracker name	IMEI	Model	Series	S/N	Config file	Firmware	Function	0	peration
🚠 Group		1		862090050016193	T711L	Vehicle Tracker	63022181118		T711L-V025	T711L-EFB5	Ø Settings	4, Edit 🗊 Delete
File									Total 1	10/page ~	< 1 >	Go to 1
🚨 User												

The FOTA parameter configuration page is displayed, as shown in the following figure. You can modify the basic device information and FOTA connection parameters. However, the FOTA Manager platform does not allow you to modify the basic device information in batches.

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Edit Tracker			Back
Basic information			
Company	Group	* Series	
		Vehicle Tracker	
* Model	Tracker name	- IMEI	
1711L ×		862090050018193	
S/N	Firmware	Config file	
63022181118	T711L-V025		
FOTA connection parameter settings	Submit Back	Connect FOTA Manager frequency(min)	
meiligao org	10008	1440	
	Alarm clock		

5.2 Configuring Devices in Batches

In the left-side navigation pane, choose **File**. On the page that appears, click **Upload** to upload a configuration file saved when you configure a single device.

C meitrack				🌲 English 👻	Black 🔹 🛓 DoubleTest 🔹
A Home	Create File				Back
📋 Task					
11 Tracker			*File type Configuration file		
🚠 Group					
🗄 File					
🔔 User		0	Upload parameter configuration file The file suffix name must be .mop Select File T711L-V025.mop		

The configuration file is successfully uploaded.

C meitrack		◎ 文件上传成功		🜲 English 🕶	Black 👻 🚨 DoubleTest 👻
A Home	Query: File Name	Source: All V File Type: All	V Q Query	Collapse V	
自 Task	Export + Create	Delote			
II Tracker	ID Source	File	Type	Created on	Operation
🏭 Group	1 From File	T711L-V025 mop	Configuration file	2022-12-16 16:07:09	4, Edt 📋 Delete
File			Total 1	10/page ~ C 1	Go to 1
🛓 User					

In the left-side navigation pane, choose Task. On the page that appears, click Create to create a task.



C meitrack						🌲 English 🕶	Black 👻 🛓 DoubleTest 🕶
A Home	Query: Task Name	Company: All	 Group: Al 		C Guery S R	Collapse ~	
📋 Task	🖄 Export 🛛 + Greate 📑	8 Delete					
## Tracker	ID Task name	Task status Task type	Company	Group	Target version	Created by	Created on
🏭 Group				No Data			
File					Total 0	D/page K	Go to 1
🚨 User							

On the Create Task page, set Task Details, Filter basic information, and Target file, select a device whose parameters need to be configured, and click Submit.

ck									English	Black 🔻 🛓 Double
	County Tou									1.40
	Create Tas	эк. Э-								Bad
	Task Deta	115								
	configure			Config Tracker						
	Filter basi	c information								
	* Company			* Group						
	Meitrack			Units						
	*Target file:	T711L-V025.mop								
	D ID	Target file	Tracker name	IMEI	Model	Series	S/N	Firmware	Status	Updated on
		T7111 M025 mon		862090050016193	T711L	Vehicle Tracker	63022181118	T711L-V025	Free	2022-12-16 09 30 0

The task is successfully created. Then the Task status column displays Pending.

C meitrack					Submission s	ucceeded			🜲 English	 Black - LoubleTes
A Home	Query:	Tas	k Name	Company:	A.I.	- Group: All		Q Query Q F	Reset Collapse ~	
Task	C E	sport	+ Create 🗐 🛙	Delete						
Tracker		ID	Task name	Task status	Task type	Company	Group	Target version	Created by	Created on
Group		1	configure	Pending	Config Tracker	Meitrack	Units			2022-12-16 16:11:41
) File								Total 1	10/page v	1 > Go to 1
User										

When the device is connected to the FOTA Manager platform, the device configurations are updated. After the device configurations are successfully updated, the **Task status** column displays **Executed**.

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A Home	Query	s Tasi	k Nama	Company:	Alt	Group: A		Q Query C	Revet Collapse V	
Task	B 6	import	+ Create 😰 E	Delete						
II Tracker		ID	Task name	Task status	Task type	Company	Group	Target version	Created by	Created on
🚠 Group		1	configure	Executed	Confg Tracker	Meitrack	Units			2022-12-15 16 11 41
🖹 File								Total 1	10ipage 🖂 🦿	1 Go to 1
🚨 User										

If the device configurations fail to be updated, the **Task status** column displays **Fail**. Check whether the device is online. If the device is always online and the connection between the device and the FOTA Manager platform times out, the task fails. In this case, contact us for troubleshooting.

6 Updating the Firmware

You can perform the following steps to update the device firmware in batches on the FOTA Manager platform:

On the **Create Task** page, set the **Task type** parameter to **Update Tracker**, select a group whose device firmware needs to be updated in batches, select devices and the firmware that you want to update, and click **Submit**.

Create	Task									Ba
Task D	etails	5								
* Task na	* Task name			* Task type						
Upgrad	deFirm	ware		Update Tracker						
Filter basic information										
Filter b	asic	information								
Filter b	ny	information		* Group						
* Compa	ny ck	information		* Group Units						
Filter b * Compa Meitra	ny ck	information Target file	Tracker name	* Group Units IMEI	Model	Series	S/N	Firmware	Status	Updated on

After the task is successfully created, the device firmware is automatically updated when the devices are connected to the FOTA Manager platform next time.

								🜲 English	• Black • 🛓 Double	Test 👻
Query:	Tas	k Namo	Company:	Al	Group: All		C Query C	Reset Collapse ~		
E e	quort	+ Create 🖹 De	sete							
	ID .	Task name	Task status	Task type	Company	Group	Target version	Created by	Created on	
	1	UpgradeFirmware	Pending	Update Tracker	Meitrack	Units			2022-12-16 16:27:22	C
	2	configure	Executed	Config Tracker	Meitrack	Units			2022-12-16 16 11 41	
+	-						2000 A			
							Total 2	10/page v	Go to	1
	Query:	Query: Tas Export 1 2 1	Ouery: Task flame	Outery: Task flame Company: C: Export + Create B Delate D Task name Task status 1 UpgradeFirmware Pending 2 configure Executed	Ouery: Task flame Company: As If Export + Create ID ID Task name Task status Task type 1 UpgradeFirmware Pending Update Tracker 2 configure Executed Config Tracker	Ouery: Task flame Company: All Group: All [2] Export + Create B Dedde ID Task name Task status Task type Company 1 UpgradeFirmware Pending Update Tracker Metrack 2 configure Executed Config Tracker Metrack.	Cuery: Task flame Company: A3 Group: A1 ID Task name Task status Task type Company Group 1 UpgradeFirmware Pending Update Tracker Metrack Units 2 configure Executed Config Tracker Metrack Units	Outery: Task filame Company: All Group: All O Ouery O ID Task name Task status Task type Company Group Target version 1 UpgradeFirmware Pending Update Tracker Metrack Units 2 configure Executed Config Tracker Metrack Units * Total 2 Total 2 Total 2 Total 2	English Cuery: Task flame Company: All Cuery Citeset Collapse Cteated by UpgradeFirmware Pending Update Tracker Metrack Units Total 2 configure Executed Config Tracker Metrack Units Callege Company Callege Company Callege Company Callege Company Callege Company Callege Company Callege Company Callege Company Callege Call	English ← Black ← & Double Cuery: Task flame Company: As Coupy Created on Cented by Created on Created by

Note:

1. The FOTA Manager platform allows you to update only standard firmware. If you want to update customized firmware, contact us.

2. If you want to use the Create Task page of the FOTA Manager platform to configure a newly purchased device, make sure that the device where you install an SIM card is online. If the SIM card number is in the range of the VPN (private APN) of the operator, take note of the following items:

(1) Make sure that domain name fm.meitrack.com can be resolved from the operator's network.

(2) The operator supports the access of domain name fm.meitrack.com and port 3033. The domain name and port need to be provided for the operator.

If you have any questions, do not hesitate to email us at info@meitrack.com.